

## Lucky9 Labs - Security and Privacy Attestation

### Q11. Data Retention and Disposal Policy

Document Date: February 21, 2026

Response: Yes

Lucky9 maintains a defined data retention and disposal policy aligned to contractual and legal requirements.

The policy is enforced through operational procedures and reviewed periodically.

Deployment model: Lucky9 technology is primarily run on local premises or limited-scope cloud accounts.

Policy update notice: Lucky9 reserves the right to modify these controls for products extended to external consumers.